a-team systems®

Expert Systems Administration, Monitoring and Architecture

Putting server worries to rest.

A-Team Systems: Built On Decades Of Experience

Founded in 2005, A-Team Systems, LLC has been providing professional open source solutions and support for over a decade.

All of our engineers are seasoned administrators, with over a 100 years of cumulative knowledge at your disposal. Our team understands the big picture and has the capacity to quickly specialize as a situation demands it. This experience and broad range of skills allow us to deliver end-to-end solutions regardless of how many technical disciplines or hurdles there are between you and your goals. In short, we own and resolve any project or situation from start to finish.

Helping Organizations Succeed

We pride ourselves on having close working partnerships with each of our clients so they can focus on their business without worrying about infrastructure or security. From emergency response to architecture and planning, we balance the uniqueness of each client and situation with industry best practice. The result is a best-in-class solution for every one of our clients.

The Highest Professional Standards

We go the extra mile with every solution we deploy and aren't afraid of putting in the extra time and effort to make our implementations shine. Every server, every script, and every piece of advice we give meets our simple benchmark for professionalism: We're proud of it.

This ethos extends beyond technical implementation practices to how we communicate and document as well, giving you the peace of mind that not only are out solutions reliable, but supportable.

Regulatory Compliance? No Problem!

A-Team Systems takes your infrastructure and data seriously regardless of your operating environment, however we understand the strict requirements that your organization may be subject to and are prepared to help you meet and exceed them.

PCI (Payment Card Industry)

We routinely work with our clients who accept credit card payments over the internet to ensure that they're PCI compliant and overall following best security practices. Because PCI specifications are a set of security minimums our target is to exceed them in most regards.

In addition to implementation and operational security we are also here to help your organization for both compliance reporting and remediation if needed.

HIPAA (Health Insurance Portability and Accountability Act)

Our engineers are both HIPAA privacy and HIPAA security trained and certified at least every 2 years. We understand the critical nature of both compliance and reporting in the healthcare industry with regard to PHI.

A-Team Systems is more than happy to sign a BAA with your organization and create a framework for cooperation that works for you.

Client Industry Overview

Our clients span a diverse range of industries, including:

Aerospace	Hospitality/Booking	State Universities
Anti-Virus Software	Infrastructure Hosting	Stock Imagery
Banking	Internet Service Provider	Textiles
Computer Manufacturing	Industrial Manufacturing	Trade Training
Defense Contracting	Insurance	VoIP Providers
eCommerce	Legal	Web Development
Embedded Hardware	Mobile App & Gaming	Web Search Privacy
Entertainment	National Museums	Web Security
Financial Services	Real Estate Investment Trusts	
Flooring	Software Development	
Healthcare	Sports & Outdoor Sporting	

We're partnered with a wide spectrum of organizations, from publicly traded corporations with $1B+ market caps, to privately held companies and startups. We're here to become an extension of your team, regardless of your organization's size and unique needs.

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Complete Linux and FreeBSD Administration

We're on the job 24/7 to ensure your Linux and FreeBSD servers are running at 100%. From PHP to MySQL, Apache to NginX, and more: We are Linux support experts with decades of experience in all environments, from small application servers to high-volume web sites.

Software Support

We're here to help with any OS or software problem. Our streamlined update processes keep your servers continuously up to date while minimizing risk.
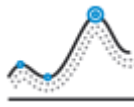
Hardware Support

A-Team is ready to work with your datacenter provider or on-location staff in any situation, routine or emergency.

Intrusion Detection

We perform constant sweeps of your servers internally and externally to ensure no unauthorized changes or access occur.
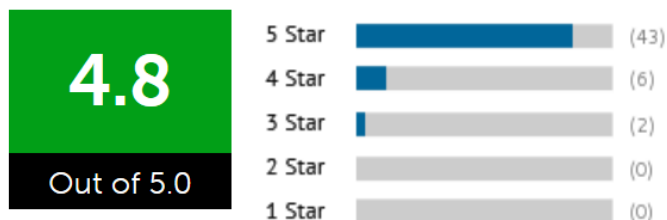
Proactive Monitoring

Hardware, software, web and deep application: Our proactive monitoring means the best uptime and availability for you.

What Our Customers Have To Say

Our customers love us! But don't take our word: Shopper Approved (an independent 3rd party customer rating and review service) reviews are available here: https://www.ateamsystems.com/company/customer-reviews/

4.8 Out of 5.0

5 Star	(43)
4 Star	(6)
3 Star	(2)
2 Star	(0)
1 Star	(0)

Overall Rating ★★★★★

96% of customers that buy from this merchant give them a 4 or 5-Star rating

Above rating dashboard snapshot taken 10/12/2018

Maintenance and Monitoring Plans

Our cost-saving fixed-fee maintenance and monitoring packages for Linux and FreeBSD are available with either 4 business hour or a 24x7 15 minute response SLA. All of our plans include a fantastic amount of detailed, pro-active monitoring, including:

Intrusion Detection

System file changes

LDAP Account lockout

Full SSH session recording

Brute force protection

Front (external) and back (internal, full code) malware scanning

Suspicious process scanner

Local user and access tracking

OS & Hardware

OS updates & security patches

CPU performance, throttling

BIOS configuration

Cloud provider CPU stealing

Memory and swap usage

I/O Load

Configuration scanner

Clock drift

Chroot outdated files check

Kernel resources

Open files

Running process count

Number of logged in users

Local and remote (ie; NFS) filesystem response

Local filesystem performance

ZFS ARC performance

RAID card, RAID volumes states

Disk speeds

High availability IP status

High availability storage states

Disks: Health, temperature, errors

Kernel errors

Fans, Temperature & Voltages

Backups

IPMI/BMC states

Network

External firewall scanning (hourly)

VPN and other IP links

Physical link states, errors

Private network isolation check

Switch status and port states

Web Monitoring

SSL configuration scanning

SSL expiration checking

Content checks

Full login / action checks

Virtualization monitoring

VMware

Xen

KVM

Bhyve

QEMU

Software

Software updates and security patches

PERL version checks

PHP module configuration

SSH operational

Elasticsearch node, shard and index monitoring

Apache & NginX: Full breakdown of connection states

FTPd monitoring

Varnish breakdown

Samba server monitoring

Rsyslogd monitoring

Rocket.Chat monitoring

ResQue monitoring

Redis & Redis Sentinel monitoring

Postfix monitoring

PHP-FPM monitoring

OpenLDAP monitoring

NewRelic monitoring

MySQL monitoring with full operational breakdown

MongoDB monitoring

Memcached monitoring

HAProxy monitoring

ClamAV/Freshclam monitoring

Graylog and Fluentd monitoring

DNS/named monitoring

Denyhosts monitoring

CouchDB monitoring

Bacula monitoring with full job monitoring and alarming

Asterisk monitoring with call state, peer and registration breakdown

What's Included

All routine maintenance, pro-active support and troubleshooting including performance issues, responding to hosting/datacenter problems and even coordinating with vendors and your team as needed. Learn more here: https://www.ateamsystems.com/services-support/maintenance-monitoring-plans/

High Availability Scaling & Cost Reduction

Eliminate downtime and easily add capacity as needed with our flagship web application platform that runs PHP, Python, MySQL, Redis, MongoDB and more.

Fast & Flexible

Bare metal performance that scales horizontally: just add servers to expand your capacity. Overflow is automatically directed to idle servers.

Security Focused

A private LAN & VPN with front edge proxy/firewalling combined with complete isolation between web applications.

Self Healing

Automatically works around failures at the disk, server and even datacenter level outages. Never wake up to an outage

Developer Friendly

Easy VPN access with a single account for SSH, FTP, MySQL, even web apps. Separate dev and staging environments with one command

Low Cost, High Return Scaling

See how easy server scaling can be! Add web and database servers as demand increases. Horizontal scaling means our clients can pick the best value servers while increasing redundancy. Fault tolerance is built into every level of the design, without the need for expensive proprietary hardware firewalls or load balancers.

Get Support Now

Let's get the ball rolling! We'll review your situation and give you our expert opinion, free of charge. We offer three convenient ways to get help:

Call Us

1-877-883-1394

Request Ticket

Send us a message >

Live Chat

Chat with us now >

Standard Support Hours

Monday – Thursday	6:00am to Midnight PDT/PST
Friday	6:00am to 5:00pm PDT/PST
Saturday	Closed
Sunday	4:00pm to Midnight PDT/PST

Excluding our holiday hours.

Enterprise Customer Support Hours

24/7/365 is available via our Enterprise ServerCare plans.

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